

Profile: Monika M. Zsofi, BA

Customer Service



Personal Background

Live, love, laugh – I live my everyday life by my motto, not only as private person but also as a professional. As a native of Hungary, I have been living in the beautiful city of Vienna since 2009 and have been working also during my studies. As a result I was able to gain comprehensive experiences because my personal development has a great importance to me. As a language expert, I want to use my knowledge and myself to support successful communication. Communication happens constantly and the more we understand our fellow human beings, the happier and more successful we ourselves become. Our focus is on the development and growth of people and organizations. Every time I look forward not only to the successful completion of a project, but also to the fact that I can support my colleagues and together we can achieve a challenging, customer-oriented collaboration. In my free time, I relax by bouldering. My other passion is travelling, I am fascinated by getting to know new people and cultures.

Professional Background

- ▶ Master of Arts, Translation Studies (University of Vienna)
- ▶ Bachelor of Arts, Transcultural Communication (University of Vienna)
- ▶ Workshop “Take Care & Keep Cool” Customer Service

Core Competences

- ▶ Organization of seminars
- ▶ Administration of all USP diagnostic tools
- ▶ Preparation of concepts/offers
- ▶ Event organization
- ▶ Consultant organization
- ▶ Logistics

Product Focus

- ▶ 360 Degree Feedback
- ▶ Development Center
- ▶ Group Coaching